

Spring/Summer 2026

Southsider



SOUTHSIDE
housing association



SPRING HOLIDAY CHILDREN'S ACTIVITIES

See all the photos on page 12

SHA Board Members



Ruth McCluskey
Chairperson



Alex Cameron
Co- Vice Chairperson



Lisa Peebles
Co-Vice Chairperson



Alison Devlin
Secretary



Jenna Monteith



Munir Choudry



Eachann Gillies



Lili Peters



Pamela McLevy



Alison McManus



SOUTHSIDE
housing association

Contact Us

Southside House

135 Fifty Pitches Road
Glasgow, G51 4EB
0141 422 1112
csd@southside-ha.co.uk

Telephone Line

Opening Hours

Monday - Thursday 9am - 5pm
Friday 9am - 4pm

Cardonald Office

135 Fifty Pitches Road
Glasgow, G51 4EB

Monday - Friday
9am - 5pm

Shields Road Office

435 Shields Road
Pollokshields, G41 1NP

Monday, Thursday & Friday
9am - 5pm

For all out of hours
emergency repairs
call **0141 422 1112**

  SouthsideHA

 Southside-HA

 southside-ha.org

Scottish Housing Regulator No
(RSL.186) Financial Conduct
Authority No 1694R(S) Scottish
Charity No SCO36009 VAT
Registration No 886 7830 59

News in Summary



Our Advice Team supported **1,763 households**, handling an impressive **4,205 cases** providing much-needed financial stability for residents across our communities.

Read more on pages 6-7

Our large-scale tenant satisfaction survey provided really valuable insight on how you feel we are performing. Our survey also asked our tenants questions around who they are, this also returned some really valuable information about the demographic make-up of our tenants and our neighbourhoods.

Read more on page 8



Breakfast mornings, easy exercise sessions, there's lots of free activities organised by our Community Initiatives Team.

Read more on page 10



Our Spring Holiday Children's Activities ran from the 7th to 16th April across Pollokshields and Cardonald. Southside Housing Association applies and successfully receives funding for this programme through Glasgow City Council.

Read more on page 12

At Southside Housing Association, the safety, wellbeing and privacy of our residents is very important to us. We have carried out a review of our CCTV provision across our housing stock.



Read more on page 15



Read details of how we are investing in your homes and communities, paint works, kitchen replacements & boiler upgrades to name but a few!

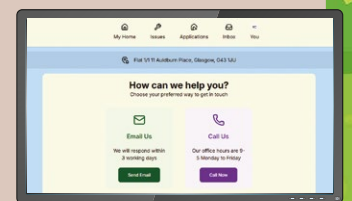
Read more on page 17



Safety is everyone's responsibility, recommendations on fire safety and details of our Electrical Installation Condition Testing can be found on **pages 19-20**

In late March, our new Customer Portal opened for business. All tenants can now access information, and request services through the portal which is free to use and open 24/7, so you don't need to wait until the office is open.

Read more on page 21



With the summer holidays just around the corner, it's the perfect time to get out and explore—all without breaking the bank!

Read more on pages 28-29



Earlier this year we carried out our annual rent consultation to help inform our rent setting for 2026/27 for all of our social housing properties.

Read more on page 30



Have your say!

You may have noticed a different look and feel to our newsletter this year! Please take a few moments to complete this short survey and give us your feedback. This will also allow us to include content you'd like to see in the future!

Access the survey here:
<https://forms.office.com/e/3CXxLbemTi>
Or scan the QR code:



WELCOMES & FAREWELLS

We're pleased to welcome new colleagues to our Repairs Team:

Brian Smith joined as a Property Services Officer (PSO) in January 2026



James Bowes joined as a Repairs Assistant in February 2026



We say goodbye and thank you to colleagues moving on:

Andrea McLean left the Repairs Team in January 2026 after 5 years with the Association. We thank her for her contribution and wish her all the best for the future.



Liz Bowden retired at the end of March 2026. Liz will be greatly missed by her colleagues, and we wish her a long, happy, and well-deserved retirement.



Historical Sites to Visit in the Summer

If you are able to get out and about in and around Glasgow, there are plenty of places to visit and to feel part of the past. Many offer kids activities and often are set in stunning grounds where you can picnic and walk. The ones mentioned below can be accessed by bus and train. Some are free to visit and some you will need to look at the website of the place for opening times and cost.

Balloch Castle & Country Park

Balloch train station is a 5-minute walk from Balloch Park and Castle. Free to enter, it is a large park with play areas and access to Loch Lomond's lochside. Balloch Castle sits proudly at the top of the park. Built in the 1800's along with a walled garden, it is currently empty, so only viewable from the outside. The walled garden however, is a joy to walk round in the summer, as is the Fairy Glen.

<https://www.west-dunbarton.gov.uk/leisure-parks-events/parks-and-greenspaces/parks/balloch-castle-country-park>

Summerlee Museum of Scottish Industrial Life

In Coatbridge there is a 20 acre, free to visit museum packed with industrial history, both indoor and outdoor. It covers industry from the medieval period, right up to mining in the mid-20th Century. It is close to two Coatbridge train stations and has an indoor cafe and plenty of outdoor space for a picnic. As well as exhibits, it has a row of terraced houses showing how we lived from the 1800's to the 1970's. Most definitely a walk down memory lane for those of us who are a bit older.

<https://culturenl.co.uk/museums/visiting-us/summerlee/>

Provan Hall House (one of the oldest houses in Glasgow)

Situated behind the Glasgow Fort Shopping Centre, Provan Hall House and Gardens is a wee gem. There are gardens, a cafe as well as a beautifully preserved 16th Century house. There is talk of ghosts at the Provan Hall House. One story says you can hear children running about the dining room! There is a fee to get in, so check out the website.

<https://www.provanhall.org/visit-us>

Crookston Castle

The only surviving medieval castle in the City of Glasgow, Crookston Castle is free to visit and offers an opportunity to see an almost unique layout of a castle in Scotland. Although originally constructed in the 12th century, much of the castle was destroyed during a siege resulting in a rebuild during the 15th century.

<https://www.historicenvironment.scot/visit-a-place/places/crookston-castle/>

Forth & Clyde Canal

The Forth & Clyde Canal was built in the 1700's to transport goods and people before railways were built and when roads were difficult to move on. There are various spots along the canal that offer walks, places to eat and drink and activities. If you love old buildings that have been restored, try a visit to Spiers Wharf at Cowcaddens, or if you are into water sports, the social enterprise, Pinkston Watersports may be the place to go. Or simply take a walk along its banks.

Dumbarton Castle

If you don't mind travelling by train to Dumbarton East, a 10 minute walk will take you to Dumbarton Castle. Its history goes back to the early medieval period before Scotland became a united country and where the Vikings tried to invade. Perched on a steep hill, it isn't for everyone, but the climb to the top is worth it for the views down the River Clyde. It is owned by the National Trust, so a fee is charged for entry.

<https://www.historicenvironment.scot/visit-a-place/places/dumbarton-castle/>





Southside Housing Association Advice Services Team Delivers Outstanding Performance and Positive Impact for Communities in 2025/26

The Advice Services Team at SHA has continued to make a powerful difference to residents' lives over the past year, securing over **£6.5 million in verified financial gains** while delivering vital support across Welfare Benefits, Debt, and Energy Advice.

Their work has helped households navigate challenging financial circumstances and produced overwhelmingly positive feedback from tenants.

Overall, during 2025/26, the team supported **1,763 households**, handling an impressive **4,205 cases** providing much-needed financial stability for residents across our communities.

The quality of the service is reflected in tenant feedback. The Advice Services Team achieved

a remarkable **100% satisfaction rating** in the recent Tenant Survey, demonstrating the trust, professionalism, and impact of their work.

Welfare Rights Support

The Welfare Rights officers have been instrumental in helping their clients access the support they are entitled to. In addition, they have helped numerous clients through the uncertainties of migrating to Universal Credit. This included support to claim, checking awards, challenging decisions and managing online accounts. Over the year, they assisted with **2,515 benefit issues and claims**, ensuring households receive the correct income and reducing financial uncertainty.

Debt Advice and Support

Debt continues to be a major concern for many households, and the team has provided crucial assistance in this area.

- **113 households** were supported over the year
- **84** new clients were assisted to manage debt totalling over **£104,000**
- Over **£59,000** in debts were successfully written off

This support has helped residents regain control of their finances and reduce stress associated with unmanageable debt.

Energy Advice

Southside Energy Advice project launched in June 2024 and is funded by the Energy Redress Scheme. With rising energy costs still impacting households, the Energy Advisers have played a key role in supporting residents to stay warm and manage bills. So far, the project has assisted **1067 households**, achieving over **£208,000 in financial gains**. This includes:

- Access to grants for energy debt
- Savings through energy efficiency measures
- Resolving bill and meter issues
- Educating how to get the best value from heating systems

Looking Ahead

The achievements of the Advice Services Team highlight the importance of accessible, high-quality support services. Their work not only improves the financial circumstances of their clients but also enhances wellbeing and resilience within our communities.

The team remains committed to expanding their reach and continuing to deliver life-changing support for residents who need it most.

Comments from customers:

"This service is outstanding. The support I received was incredible and much needed and I don't know what I would have done without it. My stress was eased knowing I had such a great team supporting with my issues"

"I have specialist needs and the way she [the Adviser] spoke to me was respectful and I was able to have a clear understanding of what was being said"

"I did not know I was due more benefits and would not have known if not for the support I received"



Suspect A Gas Leak?

If you suspect a gas leak in your home, it's important to act quickly and calmly. Common warning signs include the smell of gas (often described as rotten eggs), a hissing sound near appliances or pipes, or physical symptoms such as headaches, dizziness, nausea, breathlessness, chest pain, or confusion. You may also notice pets acting unusually lethargic or unwell.



Do not use naked flames, smoke, or switch electrical appliances on or off. If it's safe to do so, open windows and doors to ventilate the property and turn off the gas supply at the meter. Leave the property immediately and make sure everyone is outside. Once you are safely away, contact the National Gas Emergency Service on **0800 111 999** (available 24/7).



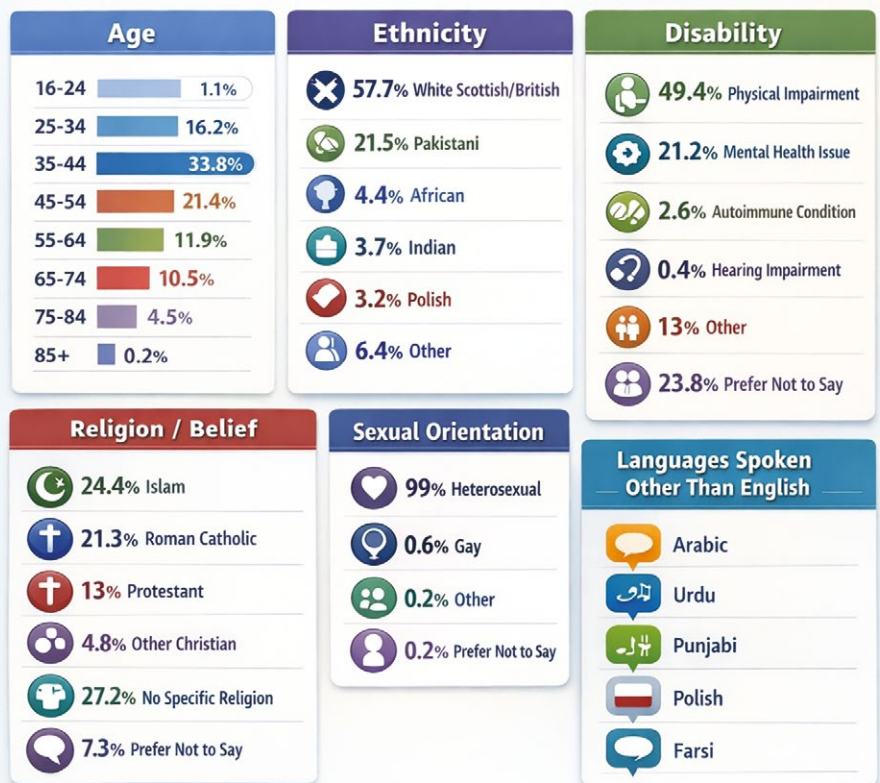
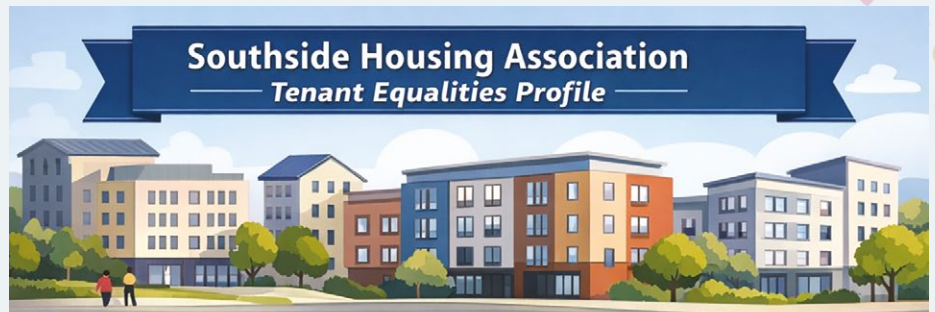
Celebrating Our Rich Diversity

Our large-scale tenant satisfaction survey carried out in December 2025 provided us with really valuable insight and feedback on how you feel we are performing.

Our survey also asked our tenants questions around who they are, this also returned some really valuable information about the demographic make-up of our tenants and our neighbourhoods. The tenant profile data shows the diversity of our Southside neighbourhoods, and also the changing demographics with regard to who our Southside tenants are.

Here is what our survey has told us:

- One in five of tenants (21%) said that they or a household member had a long-term health condition or disability (41% in 2023)
- Tenants in the age group 35-44 saw a big increase from 16% in 2023, to just under 34%.
- Our tenant base in general is younger with the number of tenants over 65 declining, while the number of tenants aged 25-44 is increasing.
- There is an increase in the number of black and minority ethnic SHA tenants.
- Our survey recorded 35 different languages spoken among our tenants other than English.



This data will help us deliver our Equality, Diversity and Inclusion priorities set out within our action plan. The information you have told us will also be valuable in how we design and shape our services to ensure they bring benefit where they are most needed.



CARDONALD COMMUNITY SHOP

Flat 0/4, 12 Swinton Place, G52 2EA

NOW OPEN TUESDAYS 10:30am-13:30pm

Membership costs £1 per month, plus the cost of your shopping

You don't need to be a resident of Swinton Place, nor a tenant of SHA to join, so please share with family and friends. The more the merrier!

The Cardonald Community Shop provides excellent deals on a range of household products such as fruit & veg, fresh meat and dairy, frozen produce, pet food, hygiene, feminine items & many more.

A message from the staff...

"Since becoming the coordinator for the community shop 6 months ago it's been fantastic to watch it grow more popular within the community. We are set up to support and help anyone that's feeling the impact of rising living costs, the more people that shop with us, the stronger our community shop becomes.

Come along and check us out, new members are always welcome.."

Elaine McGrath
Cardonald Community Shop Coordinator

For more information:



Cardonald Community Shop

Email: elaine@goodfoodscotland.org

Website: Goodfoodscotland.org

**CARD & CASH
PAYMENTS
ACCEPTED!**



Good Food
Scotland



Just like a supermarket but a fraction of the price!
Membership fee £1 per month, open to everyone.



Tuesdays 10:30am - 1:30pm

**AFFORDABLE FOOD ON
YOUR DOORSTEP**



12 Swinton Place 0/4,
Cardonald, Glasgow, G52 2EA

£ We accept both cash and card payments

- ✉ For more info and volunteering opportunities contact Elaine, our Cardonald coordinator elaine@goodfoodscotland.org or find us on Instagram and Facebook

[@cardonaldcommunityshop](https://www.instagram.com/cardonaldcommunityshop)

[facebook.com/cardonaldcommunityshop](https://www.facebook.com/cardonaldcommunityshop)



SCAN HERE



SCAN HERE

We stock a great range of products: including fresh fruit and veg, dairy, frozen foods, fresh meat, cleaning products, pet food and lots more.

www.goodfoodscotland.org

Good Food Scotland. Scottish Charity Number SC048470

Cardonald Activities

Breakfast Mornings

We would like to extend a heartfelt thank you to our contractors Timetra Ltd for their generous Community Benefit contributions. This allows us to continue to provide quality food at our weekly breakfast mornings held in our community hubs at 150 Berryknowes Avenue and 15 Queensland Gardens. Their support plays a vital role in ensuring that these breakfast mornings continue to be a place where people come together to enjoy good food, build connections, and foster a sense of community.

The breakfast mornings have become well-attended and cherished weekly events, offering a wide range of meal options to suit different tastes, dietary needs and cultural preferences. From breakfast classics to lighter, healthier options, there is something for everyone, allowing residents

to start their day with a nutritious meal in good company.

These breakfast mornings are made possible through the hard work and dedication of our incredible Community Initiative Volunteers, who take pride in catering to the needs of the community. Thanks to their commitment, our community benefit grants from our contractors as well as financial support from the Association, we can continue to offer this valuable opportunity to all who attend.



Easy Exercise

Come join easy exercise sessions with Bargo Services in our community bases at 15 Queensland Gardens on Thursdays from 12:15pm - 1:15pm and at 150 Berryknowes Avenue on Thursdays from 1:30pm - 2:30pm. These chair-based exercise sessions are open to all and can be adjusted to suit your fitness levels.



Pollokshields activities

Newark and Nithsdale

In January and February, we welcomed local yoga instructor Penny Bond into Newark and Herriet Court resident's lounges. Penny ran a pilot programme of easy exercise sessions on Mondays and Tuesdays, thanks to all who attended! We have open communication with residents who are keen to have input into future activities. We look forward to gathering feedback from residents so that we can look to add activities that might best suit them.

Herriet Court Independent Living

We are delighted to announce that breakfast mornings at the Herriet Court Residents Lounge are back! Please join Community Cook Rachel Anderson in the resident's lounge on Mondays from 10:30am - 12:30pm, with food being served until 11:45am. If you can't stay, just take some food away - all free of charge.

Community Initiatives

Food support in Cardonald and Pollokshields



Support in the southside

The Company Shop

W Lodge Road, Renfrew, PA4 9EN
The Company Shop is a not-for-profit social supermarket powered by surplus donations. It provides discounted food and other items to those who meet the criteria specified on their website.



SCAN ME

Cardonald - Glasgow SW Foodbank

Hillington Park Church, 24 Berryknowes Road, Glasgow, G52 2UD
Those who visit the foodbank must have a foodbank voucher. These can be obtained through agencies such as housing support, social services, health visitors and various charities. It is open Friday 10am to 12.45pm.



SCAN ME

Olio App

Olio is a free mobile app designed to reduce food and household waste by connecting neighbours to share surplus items locally. Avoid buying new by sharing and finding items locally.



SCAN ME

Glasgow Helps

They offer free support, information and advice on a wide range of issues and can also signpost you on to the services on this website or by phone 0141 276 1185. Lines are open between Monday-Friday 9am-5pm. Translation and BSL services are available.



SCAN ME



Investing in our Community Initiatives Volunteers via training and workshops

Our Community Initiatives Volunteers have been busy taking part in new training opportunities this Spring. With Tension Release Exercise workshops delivered by a local practitioner, along with hands-on Nutrition workshops led by Happy Cooking. These sessions are designed to help our volunteers strengthen their skills and confidence to support our community at the breakfast mornings they deliver in our community bases.

VOLUNTEERS NEEDED

Make a difference to strengthen your community. Join our amazing team of volunteers in Cardonald and/or Pollokshields and be a part of something great! We have some fantastic, very flexible volunteering opportunities. Full training provided.



WE'D LOVE TO HEAR FROM YOU EVEN IF IT'S JUST FOR AN INFORMAL CHAT



HERE'S HOW TO CONTACT US

0141 422 1112 / 07759129063
csd@southside-ha.co.uk



<https://www.southside-ha.org/staff-volunteers/>

Community Initiatives

Food and Activities over the Spring 2026 School Holidays

Our Spring Holiday Children's Activities ran from the 7th to 16th April across Pollokshields and Cardonald. Southside Housing Association applies and successfully receives funding for this programme through Glasgow City Council. We are grateful to our funders and contractors who help make this work possible each year.

On Tuesdays in Pollokshields, we were excited to return to our larger venue of Glendale Primary School so our community can enjoy a mix of indoor and outdoor space to run around and explore. On Thursdays in Cardonald, we held the activities indoors in Turf Neighbourhood Hub, which proved to be a great success for children and their families.

We welcomed children and their families, and members of the community to take part in a fantastic mix of activities designed to inspire creativity, build confidence, and come together as a community over a delicious and nutritious meal!

We loved seeing so many happy faces and we are working hard just now; to keep developing the sessions so our community can enjoy more entertainment in Summer and October 2026! Keep an eye on our social media and website for more information coming soon.

Community Initiatives

Community Donations

As part of our contribution to develop and support our communities, we allocate a donations budget on an annual basis, for community benefit projects and activities. We welcome applications from community organisations and groups operating within our community areas.

Look at the wonderful way Benburb Football Club made use of our Community Donation to help support families with another opportunity for activities during the Spring 2026 school holidays.

Benburb offered a space full of indoor and outdoor activities for children to enjoy, with a healthy balanced meal and support to ensure children are active, get access to a routine and are safe during their Spring break. Benburb Football Club are based in Govan and they promote helping families that experience hardship get access to a sense of belonging.

We are grateful to be able to support any organisations help people form new friendships and become part of a positive community and expanding network.



Know of other organisations that might benefit from our Community Donations fund?

Please scan the QR Code to apply.

Southside Housing Association
Community Donations Application
Form



Community benefits

As part of our contractor donations, we continue to support a range of projects and activities with the help of contractor funds throughout the year.

Recently we were able to use money from our kitchen contractor MCN Scotland Ltd, and our multi trade contractor Timetra Ltd, to support the SCIO Turf Neighbourhood Hub further strengthen and expand services in the community.

TURF will use these funds to expand and enhance their existing youth work provision (to enable them to reach more young people and families while maintaining the quality and consistency of their current services).

We also plan to use these funds to work in partnership with TURF to pilot a new family support programme where TURF will work closely with our housing team to identify key challenges facing families.

We are excited to co-design a responsive, needs-led programme offering wraparound support.

Potential focus areas will include:

- Family relationships
- Wellbeing and emotional support
- Reducing social isolation
- Strengthening home environments

Watch this space for more information as we progress this partnership!



Community Initiatives

Contractors' chocolate contributions



One of our contractors Kerr & Taggart Joinery kindly donated Easter Eggs to us which we arranged Jim Williams, our Repairs & Voids Manager, to pass on to Maxine Hawthorn - Assistant Director at Aberlour Scotland's Children's Charity, who are based in the same building as our Head Office. Always a pleasure to pass on a kind gesture to individuals and families overcoming significant challenges in their lives.



Our Community Initiatives Team is hiring!

We have a great opportunity for the right people to join our Community Initiatives team at Southside Housing Association as we look to recruit more Sessional Workers take on the role of Community Initiatives Assistants.

We are a friendly, forward-thinking organisation that values innovation, flexibility and positive communication. Our commitment is to deliver high-quality services supporting our community. If you like to work in a fast-moving environment with a varied workload and have excellent communication and problem-solving skills this could be for you.

We are looking to recruit a team of Community Initiatives Assistants who would be available on an "as-required" basis, or during specific times (e.g., school holidays, project peaks) to support

the Community Initiatives team to deliver exceptional community projects and activities. The successful candidates will be enthusiastic, self-motivated individual, passionate about doing the right thing.

The ability to work in an ever-changing environment with competing pressures is necessary and the successful candidates will be team players with a "can do" attitude and the desire to learn new things while ensuring that our communities receive the best possible experience when engaging with our organisation.

Hours of Work: Variable (depending on candidate's availability and Southside Housing Association's requirements).

EVH Grade: 4 Point 9-£27,068 - £14.87 per hour

To apply email recruitment@southside-ha.co.uk and request a recruitment pack.

Reviewing CCTV Provision Across Our Communities



At Southside Housing Association, the safety, wellbeing and privacy of our residents is very important to us. We have carried out a review of our CCTV provision across our housing stock.

This review has helped us understand where CCTV is currently in place, and whether it continues to be a useful tool for our communities and staff wellbeing.

Why are we reviewing CCTV?

CCTV can play a role in helping deter anti-social behaviour and can provide reassurance in some settings. However, it is not suitable or necessary in every location and should be reviewed to ensure it remains effective, compliant and represents good value for money.

The review has considered:

- Where CCTV is currently installed
- The purpose it serves in each location
- Its effectiveness in reducing incidents or improving safety
- Ongoing maintenance and running costs
- Data protection, privacy and legal responsibilities
- Alternative approaches to promoting safer communities

Potential benefits of CCTV

CCTV can offer a number of advantages when installed and managed appropriately:

- **Deterrence** – CCTV may discourage antisocial behaviour or criminal activity in certain locations
- **Reassurance** – Some residents feel safer knowing CCTV is in place in communal areas

- **Evidence gathering** – Footage can sometimes support investigations into serious incidents
- **Property protection** – It may help reduce damage to communal areas in specific circumstances

Possible drawbacks and limitations

- It is also important to be open about the limitations and challenges associated with CCTV:
- **Privacy concerns** – CCTV must be carefully managed to respect residents' privacy and comply with data protection laws
- **Limited effectiveness** – CCTV does not prevent all incidents and may simply move problems elsewhere
- **Cost** – Installation, monitoring, repairs, replacement and data management can be expensive
- **Not a standalone solution** – CCTV alone cannot address the underlying causes of antisocial behaviour

What happens next?

We are reviewing the benefits of CCTV in all locations. The maintenance, upkeep and development of CCTV, as technology progresses, is costly in comparison to the advantages it brings us. We will therefore be removing CCTV from a number of properties across our stock. Others will be retained and some will require further discussion with, for example, agency lease holders.

We will keep residents informed as the review progresses and will share outcomes and next steps once the work has been completed.

ACTION REQUIRED NOW

Important Update: Radio Teleswitch (RTS) Shutdown in Scotland

Ofgem and energy suppliers have confirmed that the final phase of the Radio Teleswitch (RTS) shutdown will take place across Scotland between **April and June 2026**. This nationwide switch-off affects households that rely on RTS meters to control their heating and hot water systems.

What the RTS Shutdown Means for You

When the RTS service is switched off in your area, your meter will no longer receive the signals needed to operate your heating and hot water correctly. As a result, you may experience:

- **Loss of heating or hot water**
- **Heating systems running constantly or at incorrect times**
- **Higher energy costs**, due to the inability to distinguish between peak and off-peak electricity usage

To avoid these issues, customers still using an RTS meter must arrange an upgrade as soon as possible.



Act Now to Prevent Disruption

If you do not book your meter upgrade before your area's switch-off date, your heating and hot water may stop working. Due to high demand, it may also take several days for suppliers to complete the upgrade once requested.

If you know someone who may still have an RTS meter, please encourage them to arrange an upgrade promptly.

For Scottish Power Customers

Scottish Power customers should contact the dedicated RTS support team to schedule an upgrade:

RTS Dedicated Number:
0800 074 0058

Email: smartservices@scottishpower.com

Upgrading early will ensure your home continues to receive reliable heating and hot water once the RTS service ends.

Lift Upgrade Works

Lift upgrade works are continuing to progress well, with Phase 3 now officially underway.

We appreciate your ongoing patience and support as these improvements are carried out. Every effort is being made to minimise disruption, and we will continue to keep you updated as the project advances. Please complete the survey previously sent advising SHA of any mobility issues you have, alternatively please scan the QR code here.

SHA Planned Upgrade Of 11no. Passenger Lifts At Common Blocks At 20-220 Moss Heights Avenue



Cyclical Painter Works

Cyclical painting works are currently ongoing to freshen up our buildings and maintain a high standard throughout the property. As part of these works, we are pleased to showcase one of our recently painted buildings at 142 Prospecthill Road, highlighting the improvements being made.



Electrical Heating & Hot Water Replacement Works

Significant investment is being made in the Hartlaw/Chirnside area, with electrical heating and hot water upgrades now taking place. These improvements are aimed at enhancing energy efficiency and overall comfort for residents, and further updates will be provided as the programme progresses.



Boiler Replacement Works

New, energy efficient gas boilers and heating controls will soon be installed in properties across the Pollokshields area. This upgrade is part of our ongoing commitment to improving energy efficiency, reducing heating costs, and ensuring warmer, more comfortable homes. Work is scheduled to take place between May and June 2026. Following a successful procurement process, Saltire Facilities Management has been appointed as the contractor for this programme. Their team will be in touch with affected residents nearer the time to arrange pre-installation surveys. These surveys help ensure the installation runs smoothly and give you the opportunity to ask any questions about the work.



Kitchen Replacement

Year 3 of our kitchen upgrade programme will commence later this year. We will be in touch directly with residents who are due to receive these upgrades, providing further details and timescales.

ASHP & Unvented Cylinder Servicing

Our routine servicing programme will resume from May. This includes planned servicing of Air Source Heat Pumps and Unvented Cylinders in homes to help ensure systems continue to operate safely, efficiently, and reliably.

Residents who are due to receive servicing will be contacted directly from our contractor, James Frew Ltd, with further information and appointment details. We kindly ask that appointments are facilitated where possible to allow these essential works to be completed. Thank you for your continued cooperation.

If you have any queries with any of our upcoming investment works, please contact the SHA Asset Management Team, who will be happy to help.

ASBESTOS

A Simple Guide for Our Tenants

Where might asbestos be located?

Asbestos was used in buildings before 2000. It can be in ceilings, walls, floor tiles or around pipes.

“Remember, if it is not damaged, it is usually safe”

When is it dangerous?

Asbestos becomes a risk if it is disturbed, for example:

- Drilling into walls or ceilings
- Sanding or scraping surfaces
- Removing ceiling coatings

!!! This can release harmful dust!!!

Before any DIY

Please check with us first....

... we will confirm if it is safe to carry out works or arrange a check

What should I do?

If you think something may contain asbestos:

- Stop work immediately
- Do not touch it
- Keep others away
- Contact us

If it has been disturbed

- Stop straight away
- Leave the area and close the door
- Wash hands and face
- Call us
- Try and not enter the area again

“We will arrange safe checks and clean-up”



Our responsibility

We:

- Keep asbestos records
- Arrange checks where needed
- Use trained contractors

Contact us

Tel: Repairs 0141 422 1112 (option 3)

Email: csd@southside-ha.co.uk

Remember:

“Asbestos is only dangerous if disturbed.
If unsure – stop and ask”



FIRE SAFETY

Fire safety is everyone's responsibility. Small everyday actions in our homes and shared spaces can make a big difference in keeping you, your family, and your neighbours safe.

Below is some simple, practical guidance to help reduce fire risks and ensure everyone knows what to do if something goes wrong.

Fire Doors – Why They Matter

Fire doors are specially designed to slow the spread of fire and smoke. They protect escape routes and give people more time to get to safety.

Your front door is also a fire door and plays a key role in protecting you and your neighbours.

- Always keep fire doors closed
- Never wedge them open
- Do not tamper with door closers or seals
- Report any damage or faults

Even small gaps or damage can reduce their effectiveness. A properly working fire door can save lives by holding back fire and smoke.

Communal Walkways and Escape Routes

Corridors, stairs and landings must always be kept clear.

- Do not store bikes, prams, furniture or rubbish
 - Keep exits and doorways free from obstruction
- These areas are your escape routes in an emergency. Keeping them clear ensures residents can leave quickly and safely and allows firefighters to access the building without delay.

Electrical Safety

- Do not overload sockets
- Avoid leaving appliances unattended
- Switch off non-essential items overnight

Many fires start due to electrical faults or misuse. Regularly check cables and plugs for damage and avoid using faulty equipment.

Smoke Alarms

Smoke alarms provide early warning of fire and are one of the most important safety features in your home.

- Test weekly
- Report faults immediately
- Never remove batteries

A working smoke alarm gives you valuable time to react and escape safely. If your alarm is not working, you may not be alerted in time.

Report Concerns

If you notice anything that could pose a fire risk, report it as soon as possible.

Early reporting helps issues get fixed quickly and keeps everyone safer.

Remember:

“In an emergency, always call 999”



Electrical Safety

EICR Testing

We are pleased to confirm that our programme of communal Electrical Installation Condition Report (EICR) testing is now complete.

These checks are an essential part of ensuring electrical safety in shared areas. This programme helped us identify and address any potential issues early, ensuring our communal spaces remain safe, compliant, and fully maintained.

In addition to the communal checks, we also carry out domestic EICR testing within individual homes every 5 years. This is a legal safety requirement and helps ensure that the electrical systems in your property remain safe and in good working order. When it's time for your home to be tested, our contractors will contact you directly to arrange an appointment. Please make sure to provide access, as these checks are vital for your safety and the safety of everyone in the building.

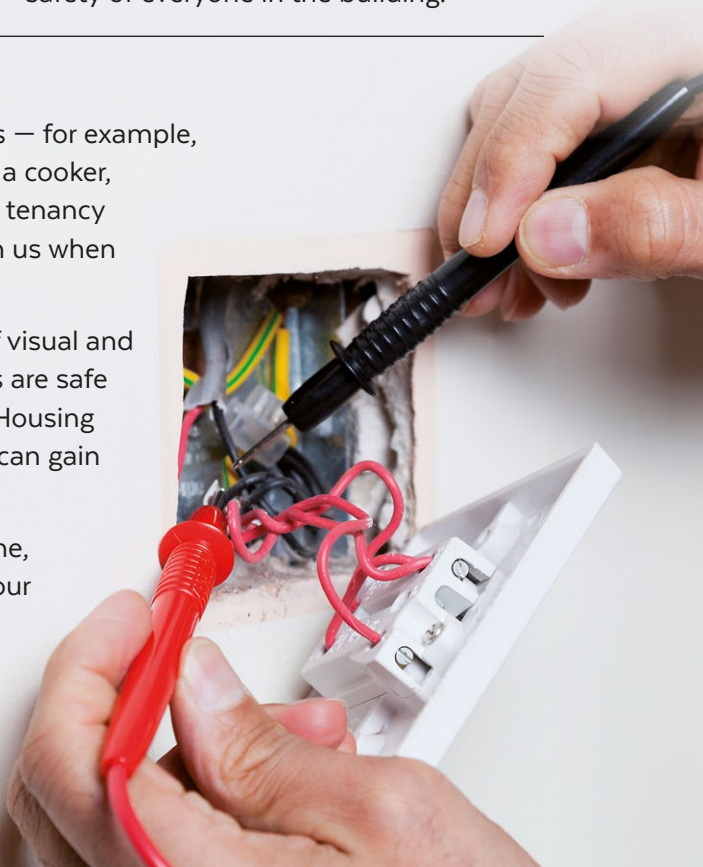
Portable Appliance Testing

If you have been provided with small electrical items — for example, an iron, kettle, toaster, or larger white goods such as a cooker, fridge-freezer, or washing machine — as part of your tenancy agreement, you will get regular reminder letters from us when your PAT testing is due.

Portable Appliance Testing (PAT) involves a series of visual and electronic checks to ensure that electrical appliances are safe to use. PAT testing is a requirement of the Scottish Housing Quality Standard (SHQS), so it is important that we can gain access to your home to carry out these checks.

The visit is straightforward, will not disrupt your home, and usually takes less than one hour to complete. Your cooperation in providing access helps us keep you, and your home safe.

Thank you for your cooperation throughout this process. If you have any questions or concerns, please contact our Compliance Team at servicecontracts@southside-ha.co.uk



New Plumbing Contract Awarded



We are pleased to announce the award of our new plumbing contract for the Pollokshields area to IB Contracts Ltd. IB Contracts is an existing partner of the Association, currently providing joinery services.

David, Director of IB Contracts Ltd, commented: "IB Contracts are delighted to be awarded a 2-year reactive plumbing contract. We look forward to continuing working with Southside Housing Association and their residents."

SHA Bulk Uplift Service



You may have seen staff from New Two, our bulk uplift contractor, collecting items from your neighbourhoods.

New Two is part of the Total Homes Co-operative, a Glasgow-based social enterprise that helps create local jobs and reduce waste through furniture reuse and recycling.

Find out more about their fantastic work here: *Total Homes Co-operative – About Us link* - (<https://www.total-homes.com/shopfront/About-Total-Homes/>)

What Tenants Need to Know

There are no changes to how the service operates for tenants:

- Call to request your uplift
- Provide a list of items
- Leave them in your bin store area
- The 10-day service level still applies

How to Request a Bulk Uplift

To arrange a bulk uplift, simply:

Call us: **0141 422 1112** and a member of our team will take the details.



Or scan the QR code to access the form quickly from your phone or tablet.

Mid-Market Rent & Factored Owners

For Mid-Market Rent (MMR) tenants and Factored Owners, there will now be a charge for bulk uplift requests:

- 0-5 items: £30
- 5-10 items: £60
- 11-15 items: £90

We're pleased to be working with New Two and the Total Homes Co-operative to continue delivering a reliable, sustainable, and community-focused bulk uplift service for all our residents.

Launch of our new 24/7 Portal Service

In late March, our new Customer Portal was opened for business.

All tenants can now access information, and request services through the portal.

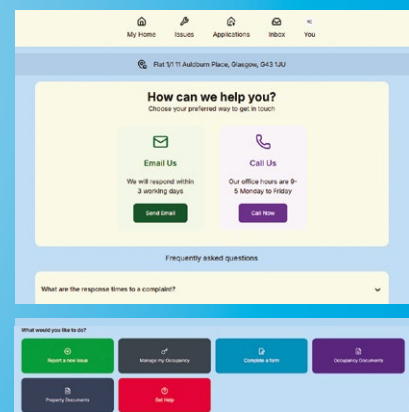
To get logged in, contact your housing officer or reception and ask to be sent a Login email. You can follow the instructions from there.

You can see your details, your rent account and any letters or documents we have sent you. You can request a repair, make a complaint or send an email direct from the portal.

It is free to use and open 24/7, so you don't need to wait until the office is open.

If you have any suggestions on how we can improve the portal, please share your feedback.

If you are an applicant, you may already be using the service, however, if not, your application form is viewable on the portal too. You can access the portal from our website, www.southside-ha.org



Factoring Update

SHA Factoring Portal

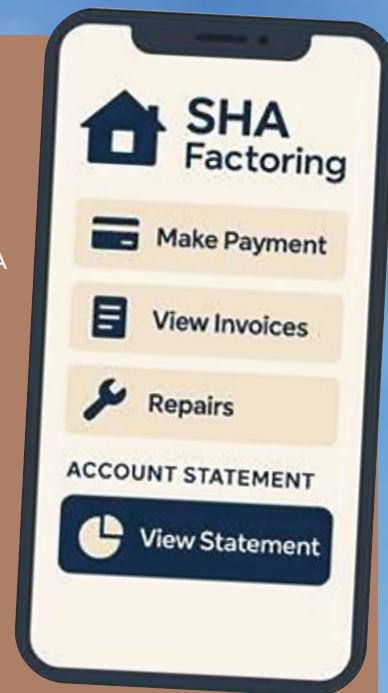
A reminder for all our customers that we have an online portal for factored owners. There has been a fantastic uptake for our Factoring Portal and Mobile App which gives owners on the go access which suits their lifestyle.

For customers who have not yet explored our online portal, a helpful guide is available on our website to walk you through the setup and features. The portal offers a range of convenient tools for property owners, including:

- Online payments
- Viewing invoices and account statements
- Accessing contractor invoices for completed repairs

Getting started is simple: just search “SHA Factoring” in your app store to download the app or contact us for a link to the portal. A member of our team will be happy to provide your username and account number to help you log in.

Please note that paper invoices will continue to be available for customers who prefer this traditional method.



Paperless Discount

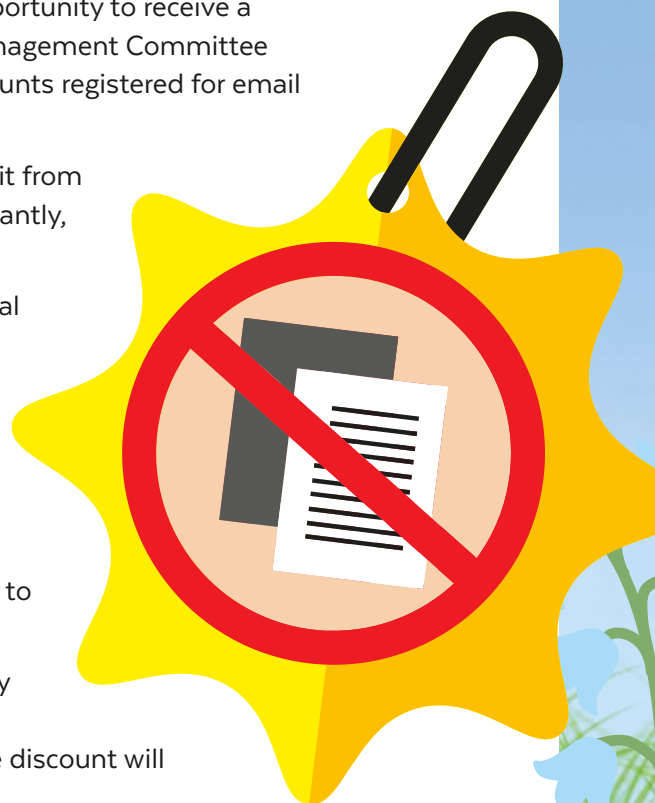
We are pleased to announce that owners will soon have the opportunity to receive a paperless discount on their quarterly management fee. Our Management Committee has approved this initiative, which will apply to all factored accounts registered for email correspondence.

By opting for paperless communication, you will not only benefit from a discount but also receive invoices and important updates instantly, without the delays associated with postal delivery.

We appreciate that some customers may prefer not to use digital communication. Please rest assured that we will continue to provide paper correspondence for anyone who wishes to receive it but you will not receive the reduced management fee.

The decision to introduce this discount reflects both the rising cost of postage and our commitment to keeping administrative expenses as low as possible. This helps SHA Factoring continue to deliver excellent value for our services.

If you would like to sign up for paperless communication, simply contact us with your email address and confirm that you wish to receive all correspondence electronically. Once registered, the discount will automatically be applied to your future factoring invoices.



Factoring Update

Insurance



The annual communal building insurance policy was renewed on 1 April 2026. You will shortly receive communication confirming the cost of your annual premium and your properties reinstatement value. This premium will be applied to your account and recharged through your quarterly invoice, which you will receive mid-July.

Please note that the insurance arranged by SHA provides building insurance only. It does not cover items such as loss of rent, contents, or

landlord insurance. If you require cover for any of these areas, you should ensure that you have the appropriate additional policies in place.

Making a claim is straightforward, and all claims are managed by our broker, Howdens. If you need to initiate a claim, please contact the Factoring Team on 0141 422 1112 (option 5) or email factoring@southside-ha.co.uk. We will provide you with all necessary information to support your claim.



Bulk uplift

We would like to remind you that SHA offers a bulk uplift service, allowing owners to have unwanted items removed by our dedicated contractor, New Two. If you have items requiring collection, please contact the Factoring Team to arrange a collection request.

Owner Charges for the service are as follows:

- 0-5 items: £30
- 6-10 items: £60
- 11-15 items: £90

Once your collection has been booked with a member of the team, and payment has been received, our team will confirm the designated location for placing your items for uplift.

BULK UPLIFT



Call to arrange a collection:

0-5 items: £30

6-10 items: £60

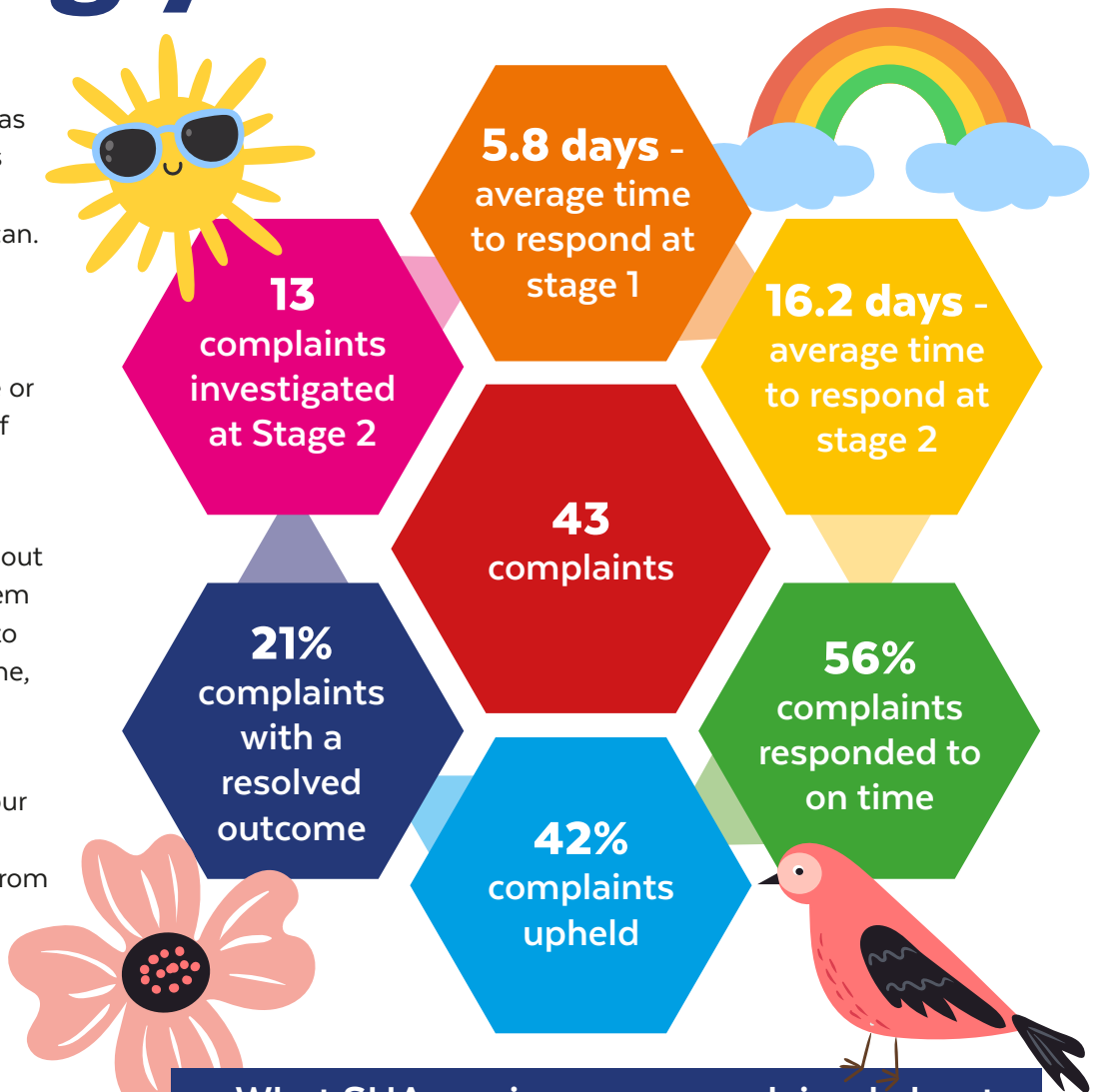
11-15 items: £90

Valuing your feedback

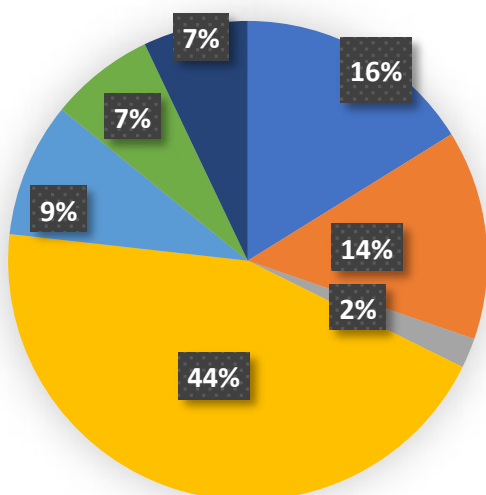
We want to deliver all of our housing and repair services, as well as all of the other things that we do to the highest standards that we possibly can. Occasionally however things don't go as expected or you may be dissatisfied with an aspect of the service that we or our contractors on our behalf have delivered.

We really welcome your complaints and feedback about our services, and we take them seriously as an opportunity to learn from what we have done, and to improve how we do things in the future.

Here is a quick rundown of our complaint's performance in numbers for our Q4 period from 1 January to 31 March 2026.

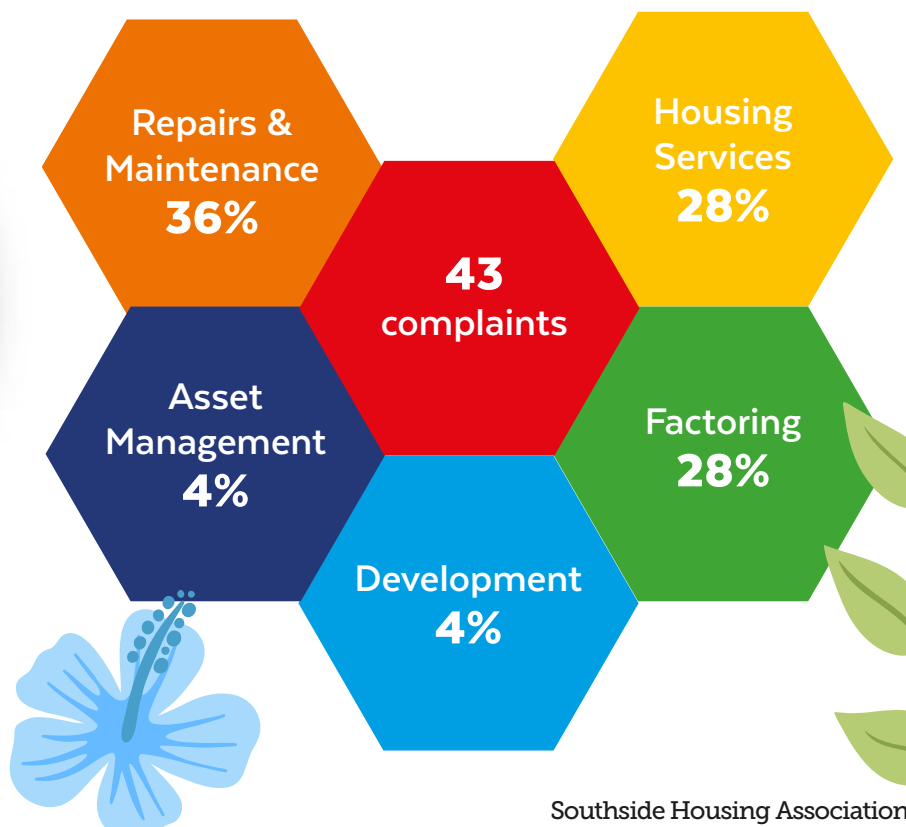


Where did your complaints come from?



- Cardonald
- Halfway
- Ibrox
- Pollokshields
- Strathbungo
- Shawlands/Pollokshaws
- Kinning Park

What SHA services you complained about



What we are pleased about



We managed to resolve our Stage 2 complaints on average within 17 working days.



Our overall volume of complaints increased. We welcome complaints and feel better recording through our Rubixx case management system is making it easier for staff to record and track complaints.

Where we will focus on improving our performance



Resolving more complaints within our target timescales.



Where learnings have been identified, ensuring changes are implemented, for example, to SHA policies and procedures.

Here are some examples of changes implemented as a result of your feedback:

What you have told us

Your Complaints	What we have changed
An applicant for social housing contacted the Association to complain that they had not received any response or update to their enquiry about their application and the number of stock units in specific SHA neighbourhoods.	We are developing customer service standards across the Association as part of our Community Involvement and Engagement Strategy. This will set out the standards by which we expect our staff to respond to enquiries.
A local resident made a complaint about the noise and level of disruption involved with extensive renovation works being carried out by the Association to bring newly acquired, dilapidated properties up to a lettable standard.	A communication plan will be developed before major works projects begin to inform local residents in advance with regard to possible noise and disruption.

How Are We Doing?

We asked: What's important to you in terms of the services we provide and how effective we are at providing them?

You said: A good repairs service, ensuring properties aren't left empty longer than necessary and keeping rent arrears low so services can be appropriately funded.

Here is a snapshot of how our performance was during the Quarter 3 period (1 October to 31 December 2025)

Average time to complete emergency repairs -
2.58 hours

Average time to complete non-emergency repairs -
3.8 days

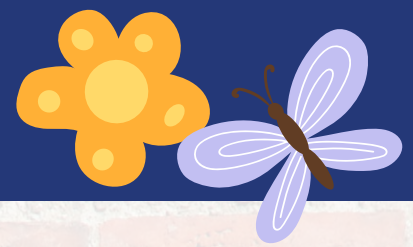
Emergency repairs completed within target (4 hours) -
98.1%

Average days to re-let our homes -
19.3 days

Percentage of tenancy offers refused -
8.7%

Current tenant rent arrears as % of gross rent due -
3.24%

Rent lost through homes being empty -
0.22%



Although this quarter has been a steady period for our development programme, we are pleased to report meaningful progress across several key projects.

Acquisition Flats – Works Complete and Homes Now Occupied

Refurbishment works to the recently acquired flats are now fully complete, and all homes are occupied. These properties were purchased through funding from Glasgow City Council under the Private Acquisition Programme, enabling us to bring much-needed, high-quality homes into our stock.

The improvement works included installation of new windows and heating systems, full kitchen and bathroom replacements, and comprehensive internal decoration.

86 Craigie Street – Conversion of Former Police Station

At the former police station at 86 Craigie Street, conversion works continue to move forward at a good pace. Internal partitions are now being formed, shaping the layout of the three new flats within the building. This marks a significant step in the transformation of the property.

These new homes will sit alongside and complement our existing tenemental stock within the building, enhancing the overall quality and mix of accommodation we provide there.

The project remains on track for completion in early summer this year, at which point the building will provide three high-quality homes.



Conversion works taking shape at the former Police Station building.

640 Pollokshaws Road – New Build Development

Our new build development at 640 Pollokshaws Road is also progressing well. External works are advancing, with facing brickwork and cavity wall construction ongoing across the site. Scaffolders are now wrapping the scaffold around the full perimeter of the building, allowing the next stages of external envelope works to continue efficiently.

Internally, the timber kit installation has now reached the fourth-floor level, providing a clear sense of the building's emerging structure and scale. As the project continues to take shape, we look forward to further milestones in the coming months.



Completing the fitting of the internal fourth floor partitions along with fitting of stairs from fourth to fifth floor level.



Update on 150 Berryknowes Avenue

Southside Housing Association is committed to keeping residents and the wider community fully informed about the current situation and future plans for 150 Berryknowes Avenue. We hope this update helps provide clarity and reassurance.

A Single Building Assessment has now been completed for 150 Berryknowes Avenue.

Outcome of the Assessment - The updated fire-safety findings provided new information about the building's requirements. Taking this into account, we have begun a planned clearance of the building and are prioritising rehousing for all tenants.

Safety Measures During the Transition - While the rehousing process is underway, we are working closely with the Scottish Government and fire-safety specialists to introduce additional safety measures within the block. These include:

- Waking Watch Patrols - trained fire wardens on site to monitor and respond to any concerns
- Fire Door Inspections and Repairs
- Improvements to Compartmentation - addressing gaps in fire breaks
- Removal of External Cladding
- Exploration of a Temporary Communal Fire Alarm System

Although the cladding on the building is not the same type used at Grenfell, it is no longer considered acceptable under current fire-safety standards.

1. Why is the block being cleared? - The recent Single Building Assessment identified updated fire-safety concerns. To ensure residents' long-term safety, the Association has decided to prioritise rehousing and begin clearing the block.

2. Is the cladding dangerous? - The cladding is not the same as the type used at Grenfell. However, it no longer meets current fire-safety standards, and combined with the building layout and resident profile, it has contributed to the decision to move residents to alternative accommodation.

3. Will I get help to move? - Yes. Every tenant will receive support throughout the rehousing process, including help identifying suitable alternative accommodation.

4. What about the proposed new build development on the site? - We have not managed to secure further progress on this proposal as yet and so, the decision has been taken to start rehousing without further delay.

5. How long will rehousing take? - Home visits are underway to understand each household's needs. Rehousing will be prioritised, and we will keep tenants updated as the process progresses.

6. What safety measures are in place in the meantime? - Additional measures include Waking Watch patrols, fire-door inspections, improvements to compartmentation, cladding removal, and consideration of a temporary communal fire alarm system.

7. Who can I speak to if I'm worried? - Our staff are available to support you. Please contact the office if you have any concerns or questions.



Single Building Assessment (SBA) Programme - Ongoing Surveys

Progress also continues through our SBA programme. Over recent weeks, residents may have noticed contractors carrying out external surveys and inspections around their buildings. These surveys form a key part of our Single Building Assessment programme and will help identify any remedial works required in line with the SBA recommendations.

We would like to thank all residents for their patience and cooperation while this work is taking place. The presence of surveyors and contractors can sometimes be disruptive, and we appreciate everyone's understanding as we complete this essential assessment work.



SUMMER

Holiday's

AFFORDABLE
DAYS OUT

With the summer holidays just around the corner, it's the perfect time to get out and explore—all without breaking the bank! Whether you're planning a family day out or just fancy a change of scenery, there are plenty of free and low-cost activities across Glasgow and beyond, all easily accessible by public transport.

Parks, Walks & Picnics

Enjoy the outdoors with a relaxing walk or picnic in one of Glasgow's beautiful green spaces:

- **Kelvingrove Park** – riverside walks and open green space
- **Pollok Country Park** – woodland trails and Highland cows
- **Glasgow Green** – perfect for families and riverside strolls
- **Queen's Park** – great views across the city
- **Victoria Park** – quieter spot with ponds and play areas

Bring a picnic and enjoy a full day outdoors for free!

Nature Trails & Wildlife Spotting

Perfect for a peaceful day out and great for families:

- **Seven Lochs Wetland Park** – ideal for birdwatching
- **Linn Park** – scenic trails and waterfalls
- **Rouken Glen Park** – woodland walks and a café
- **Cathkin Braes** – great views and walking routes

Coastal Day Trips

Enjoy a seaside escape, all within easy reach:

- **Ayr Beach**
- **Saltcoats Beach**
- **Helensburgh**
- **Largs**
- **Troon**

Free Museums & Galleries

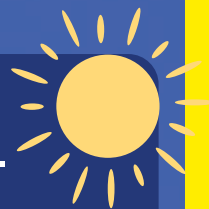
Discover Glasgow's culture with these fantastic free attractions:

- **Kelvingrove Art Gallery and Museum**
- **Riverside Museum**
- **Gallery of Modern Art**
- **The Burrell Collection**

Easy to reach by bus, train or subway from the city centre and Southside.



Scot rail have an all-day everyday Kids for a Quid – Travel for Less



“Little adventures make big memories.” With ScotRail’s *Kids for a Quid* offer, up to **four children can travel for just £1 return each** when travelling with an adult.

- Available every day, all year round
- Valid across most ScotRail services in Scotland
- Children aged 5-15 travel for £1 return
- Kids under 5 travel free

How it works

Buy your **adult ticket first** (online, at the station, or via the app)

Then ask a member of staff for the *Kids for a Quid* ticket (These tickets can’t be bought online or on the app)

Perfect for affordable family days out during the summer holidays!

Find out more: <https://www.scotrail.co.uk/tickets/kids-for-a-quad>

Easy Public Transport Ideas to get out and about during the summer

Here are a few simple, low-cost journeys to help you plan your day:

Cardonald → Glasgow Green

Train from Cardonald → Glasgow Central Station (10 mins)

15-20 minute walk to Glasgow Green

.....

Pollokshields → Helensburgh

Travel into city/subway → Partick Station

Train to Helensburgh (around 1 hour 10 mins)

Glasgow Central → Ayr / Saltcoats / Largs

Direct trains available (40 mins to an hour)

.....

Queen Street → Balloch (Loch Lomond)

Train to Balloch

Walk to Loch Lomond Shores (50 mins)

Plan Your Summer

All of these destinations are easy to reach using public transport, making them perfect for a stress-free and affordable day out.

We’ll be sharing more ideas and tips throughout the summer – so keep an eye on our social media channels.

Summer in the Southside!

As the warm weather returns, many of us are keen to fire up the BBQ, spend time outdoors, and make the most of our shared and common spaces. To keep things enjoyable for everyone in the community, here are some important reminders for all tenants throughout the summer.

Dispose of Rubbish Properly

Warm weather can attract pests and cause unpleasant smells. Please make sure all household rubbish is placed in the correct bins and that lids are fully closed.

Use BBQs Safely

If you are using a BBQ, ensure it is on a **stable, non-flammable surface** and far away from buildings, balconies, fencing, and overhanging trees.

Be Considerate with Noise

Windows open, kids playing, and gatherings with friends are part of summer – but please be mindful of neighbours, especially during the evening.

Don’t Leave BBQs Sitting on Grass or Shared Areas

Disposable BBQs can damage grass, pose a fire hazard, and stay hot long after use. Never leave them unattended, and ensure they are fully extinguished and disposed of properly.

Stay mindful of pets

Please ensure dogs do not foul in outdoor areas or around the block. All dog waste must be cleaned up promptly and disposed of in an appropriate bin.

Together, we can make this summer comfortable and enjoyable for everyone in our community.

Rent Consultation: What You Told Us

Earlier this year we carried out our annual rent consultation to help inform our rent setting for 2026/27 for all of our social housing properties. As part of this process, tenants were provided with a consultation document explaining why we were consulting on a proposed **5.8% rent increase** and showing how rental income was spent over the previous year.

How we consulted

Although the consultation period was short, we tried to reach as many of our tenants as possible with a hard-copy consultation pack which was issued to all **2,021 households**, alongside electronic copies shared via email and social media. Tenants were encouraged to respond online, but telephone and postal responses were also accepted.

What we asked

We did not ask tenants whether the proposed increase was “too high”, “too low”, or “just right”. This is because our **Business Plan requires a 5.8% increase** to ensure we can continue to invest in our homes and deliver services. Setting a lower increase would mean reducing planned investment and services, with a compounding negative effect over time on home quality, service levels, and the long-term viability of the Association.

Instead, the consultation focused on whether tenants felt **clear about what their rent pays for and why an increase is necessary**. We also asked:

- If this was not clear, why that was the case
- What tenants would like us to do more of or differently
- Whether tenants would be interested in getting involved in community and engagement activities

What you told us

We received **48 responses** to this year’s consultation. This was slightly fewer than last year and significantly lower than response levels in earlier years. We believe this reduction is mainly due to the shorter consultation period and the more modest proposed increase compared with the higher rises of recent years, which tended to generate more feedback.

Feedback showed that **only slightly more respondents felt they understood** what their rent pays for and why the increase was being proposed, compared with those who said they were not clear. Those who felt

unclear were invited to explain their reasons, and these comments have been carefully reviewed.

What happens next

All feedback received has been considered and individuals have been contacted regarding their specific feedback where this was appropriate. Your views are an important part of shaping how we communicate, invest, and deliver services in the future and we are grateful to everyone who took the time to respond.

We proceeded with a 5.8% increase across our stock, with the exception of those living at 150 Berryknowes Avenue where we introduced a 3.8% increase (in line with September’s inflation rate), to reflect the lack of investment in the building and at the time the uncertainty around its future.

While this still represents an increase, it reflects our recognition of the current situation and our commitment to **listening to tenant feedback** and responding in a fair and proportionate way.

Those who responded to the consultation were entered into a prize draw and 5 lucky winners received a supermarket voucher.



We’re also looking at how we can start next year’s consultation earlier, to give tenants more time to take part and share their views. Thanks again to everyone who took part.



Celebrating 30 Years of Inspiring Young Readers!



This year marks **30** incredible years of Dolly Parton's Imagination Library—a global initiative that has gifted over **200 million books** since 1995, sparking a love of reading in millions of children around the world.

Southside Housing Association is proud to support this amazing initiative, offering free monthly books to our tenants with children aged 0-5 through the Imagination Library.

Each month, a book will be delivered straight to your door—addressed to your child—so they can build their own home library and enjoy quality reading time with family.

If you're a Southside tenant and would like to sign up, simply scan the QR code below or give us a call on 0141 422 1112.

Please note: children must reside in the Southside Housing Association property used to register.

Let's celebrate **three decades** of imagination and literacy—and inspire the next generation of readers, one book at a time!



Spring Photo Competition

With spring in full bloom and brighter days ahead, we're excited to launch our **Spring Photo Competition!**

We're looking for your best seasonal snaps, including:

Beautiful balcony displays

Fresh, well-kept gardens

Bright and colourful window boxes

Summer flower photos



What to Know

Please submit **spring-themed photos only** (no people in images)

Photos should be taken within our communities

Full competition rules are available on our website

Send your entries to:
CSD@southside-ha.co.uk
Closing date: **Monday 3rd August 2026**

Winners will be announced later in the year—good luck!

Get Involved

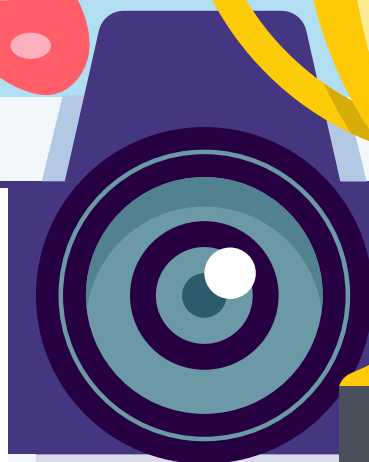
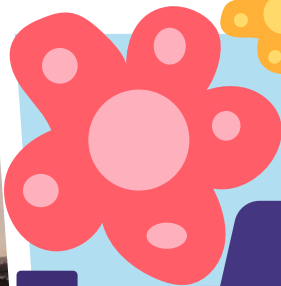
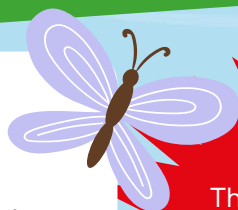
Are you a tenant or factored owner of Southside Housing Association with a passion for photography—or just enjoy capturing lovely moments?

We'd love to see the spaces that make you happy or proud in your home and community. From blooming flowers to sunny outdoor spaces, your photos help showcase the beauty of our neighbourhoods.

Prizes

There will be **three winners**, and each will receive their photo printed on a **high-quality canvas**—perfect to display at home!

Winning entries will also be featured in our **newsletter and on social media**.



UPCOMING PUBLIC HOLIDAYS:

Friday 23rd & Monday 25th May,
Friday 17th & Monday 20th July 2026