

## How to make a referral to Saffron?

If you wish to be referred to Saffron you can ask your Social Worker, homeless caseworker, G.P or other agency worker to submit an application.

If you are not in contact with any support agencies, then please contact Saffron directly to get advice on how to get support to be referred.

## Contact Information

**T:** 0141 422 1112

**E:** [Saffron@southside-ha.co.uk](mailto:Saffron@southside-ha.co.uk)

**W:** [www.southside-ha.org](http://www.southside-ha.org)

**Southside Housing Association, Southside House,  
135 Fifty Pitches Road, Cardonald, G51 4EB.**



# SAFFRON

**A housing support service that addresses specific practical, social, emotional & cultural needs for those:**

- **Aged 16-25**
- **From an ethnic minority background**
- **Living in insecure or unsuitable accommodation, homeless or at risk of homelessness**
- **Would benefit from low level housing support**

**0141 422 1112**



## You will have:

- A named worker and support from the small team.
- Your own temporary furnished flat in the Southside of Glasgow for up to 2 years.
- Staff available Monday to Friday.

## We can help you to:

- Settle into your flat and get to know the area.
- Maintain your tenancy.
- Maximise your Welfare Benefits.
- Budget and pay bills.
- Keep your home safe and secure.
- Deal with the maintenance of your home.
- Comply with your tenancy agreement.
- Access education, volunteering and employment.
- Reduce isolation and provide emotional support.
- Access other support.
- Move on to your own permanent tenancy.

## Safeguards

- The service is strictly confidential.
- All staff have been carefully selected and undergone Disclosure Checks.
- All staff have photographic ID.
- Bilingual staff may be available and we can access interpreting services.
- Saffron is registered with the Care Inspectorate, reports are available at [www.careinspectorate.com](http://www.careinspectorate.com)
- We work to nationally recognised standards.
- The service is funded and monitored by Glasgow City Council.

## What does the service cost?

- You will not be charged for the support offered by the Saffron Project.
- You will have to pay your rent (you may be entitled to help with this from Welfare Benefits or Social Work Services).
- You will have to pay the bills for your home.

